



Q: What is LabelsAnywhere?

A: LabelsAnywhere is Colorflex's breakthrough Web-based on-demand label printing solution.

Q: How does LabelsAnywhere differ from Intaglio®?

A: LabelsAnywhere incorporates the same great label designs and print engine as Intaglio, but with the convenience of the Internet. With LabelsAnywhere.com, there is no software to install, so you never have to worry about maintenance or upgrades — you always have the most up-to-date version.

Q: Do I need to buy any additional hardware or change my infrastructure in any way to use LabelsAnywhere?

A: No. This is a web-hosted solution, which means that it resides on your current equipment and can be accessed, with the proper password authorization, by you from any Internet connection.

Q: What Operating Systems will LabelsAnywhere run on?

A: LabelsAnywhere will run on Windows® 98, 98SE, ME, 2000, XP and NT workstation 4.0

Q: What are the minimum system requirements to use LabelsAnywhere?

A: LabelsAnywhere requires Internet Explorer 6.0 or greater

Q: Is special knowledge needed to use LabelsAnywhere?

A: No. LabelsAnywhere has an intuitive, user-friendly interface.

Q: How long does it take to get LabelsAnywhere up and running?

A: As soon as your account information is received and processed, you can print labels the same day. Accounts requiring a customized label design will take longer to activate.

Q: Do I have to use LabelsAnywhere from the same location or a specific PC every time I use it?

A: No. LabelsAnywhere is Web-based. With the proper password authorization, you can create and print labels from anywhere you have Internet access, a color printer and label stock.

Q: Do I have to worry about bandwidth?

A: No. LabelsAnywhere generates very little network traffic. You must sign on and download your label design. Other than that, all activity occurs on your own computer.

Q: Does LabelsAnywhere have reporting features?

A: Yes. LabelsAnywhere allows you to run reports on labels printed, label inventory and much more.

Q: My data is confidential. Can others access it?

A: No. Although LabelsAnywhere is a Web-based product, all of your data resides safely on your computer and is never sent across the Internet.

Q: I need to print many labels. Do I have to re-enter my data?

A: With LabelsAnywhere, you can input or import your data, whichever is convenient for you.

Q: What kind of support is included with LabelsAnywhere?

A: LabelsAnywhere is designed to be a simple solution using standard browser functionality. Other support options include a support contract, dealer support and our online FAQ.

Q: I currently have Intaglio. Can I switch to LabelsAnywhere?

A: Yes. Account fees apply. You or your Colorflex dealer can upload your label to your account.

Q: Can I adjust the alignment on my printer?

A: LabelsAnywhere has a Printer Alignment Tool where you can adjust alignment so your labels print perfectly on your label stock.

Q: What if I have a firewall/stringent network security?

A: LabelsAnywhere was designed for use in most environments. However, your system must handle these settings: allow a VeriSign™ ActiveX control, have JavaScript™ enabled, have cookies enabled. If your network security does not allow these settings, Intaglio, Colorflex's label print software, is for you.

Q: I have multiple locations. Must I have multiple LabelsAnywhere accounts?

A: Because you set up the System Administrator who can add and delete users as necessary, you manage your account in the manner that best suits your operation. If you prefer that separate locations use one account, you can set it up that way.

Q: Why do the colors on my printed label look different from the colors on my pre-existing labels?

A: You can use virtually any color printer with LabelsAnywhere. However, the colors on the labels from the sample library are configured for the printers Colorflex recommends and sells, the HP 1100DTN ink jet and the Okidata C7300N laser printer. Because every printer interprets colors differently, you may see slight differences between a label you print from the sample library and a label you are already using.

Q: How do I match colors I am already using?

A: You can download a Color Palette from the LabelsAnywhere website (located under Support), print the palette on your printer, select your colors, then contact your Colorflex dealer to make changes to your label design.

Q: Why are the colors on my screen different from my printed label?

A: Your monitor and your printer produce color in different ways. The range of colors a monitor can produce is far wider than what your printer can produce. There are colors which can be seen on a monitor that cannot be printed.

Q: How do I get started?

A: For a complete demonstration of LabelsAnywhere, contact your nearest Colorflex dealer or go to:

www.labelsanywhere.com/experience



For more information and a complete demonstration of LabelsAnywhere, contact your nearest Colorflex Representative

2550 West Midway Boulevard
Broomfield, Colorado 80020-1633
Sales Line: 800.LABEL-2U (522.3528)
sales@colorflex.com
www.colorflex.com

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